

MERCHANT APPLICATION FORM

Please complete this form and provide documentary evidence as appropriate. Submission of fraudulent documentation and false information will lead to refusal of this application and denial of service.

1 DOCUMENTS SUBMISSION CHECKLIST

Mandatory Documents

- ☐ Copy(ies) of NRIC of all relevant parties ☐ Photos of Outlet
- ☐ Latest 1 Month Bank Statement

Sole Proprietor/ Partnership/LLP

- ☐ Form A / B
- ☐ Form D / E
- ☐ Operating License

Private / Public Limited

- ☐ Form 24
- ☐ Form 49
- ☐ Form 9 / 13
- ☐ Section 14
- ☐ Section 17
- ☐ Section 58

Companies
Act 1965

Companies
Act 2016

e-Commerce (Additional)

- ☐ Return & Refund Policy
- ☐ Terms & Conditions
- ☐ Product/Service catalogue
- ☐ Contact Us
- ☐ Privacy Policy

3 MERCHANT DETAILS

a)	Registration/Business Name:	
b)	Registration No. / NRIC:	Registration Date:
c)	Registered Address:	
		Postcode:
	State: Country: Malaysia	
d)	Email Address:	
e)	SST ID No.:	

4 BUSINESS INFORMATION

a)	Trading Name:		
b)	Trading Address:		
		Postcode:	
	State: Country: Malaysia		
c)	Operation Hours:		
d)	Tel:		Fax:
e)	Type of Premises:	<input type="checkbox"/> Retail Shop <input type="checkbox"/> Shopping Mall <input type="checkbox"/> Move-able Traders <input type="checkbox"/> Food Trucks <input type="checkbox"/> Online <input type="checkbox"/> Residential / Home <input type="checkbox"/> Office <input type="checkbox"/> Factory	
f)	Nature of Business (Types of Goods/Services sold/offered):		
g)	Website/URL Address:		
h)	Payment page:	<input type="checkbox"/> FINEXUS hosted <input type="checkbox"/> Merchant hosted	

5 CONTACT PERSON (Authorised person to send in request)

a)	Name:	
b)	Designation:	NRIC/Passport:
c)	Email Address:	Mobile:

6 SETTLEMENT

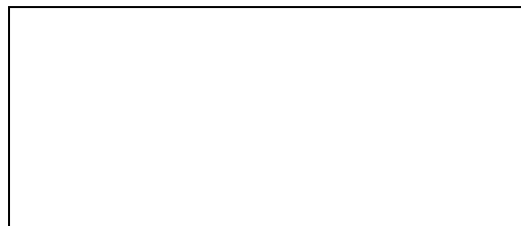
a)	Bank Name:
b)	Bank Account Name:
c)	Bank Account Number:

7 ESTIMATED SALES VOLUME

a)	Monthly Sales (RM):	Average Ticket Size (RM):
b)	Company Turnover: <input type="checkbox"/> Petty Trader Turnover below RM300,000.00 per annum <input type="checkbox"/> Small SME Turnover RM300,000.00 and above per annum <input type="checkbox"/> Large SME Turnover RM 3 Million and above per annum <input type="checkbox"/> Corp Account Turnover RM 20 Million and above per annum	

8 DECLARATION

- I/We confirm that all information and documentation provided herein are true and accurate.
- I/We authorise Finexus Cards Sdn. Bhd. (FCSB) to conduct necessary credit checks at credit reporting agencies such as CTOS/MYCREDITINFO. In doing so, FCSB is authorised to disclose to such credit reporting agencies with my/our consent to provide the requested references to FCSB. All information accessed and obtained by FCSB based on the consent given shall be strictly limited to the assessment of my/our merchant application.
- I/We agree and consent to the collection, holding, and use of all personal data provided to FCSB by me/us or acquired by FCSB from the public domain, including but not limited to the processing and management of personal data of the data subject as defined in the Personal Data Protection Act 2010.
- I/We agree and consent that in the event FCSB processes a payment transaction through another BNM registered acquirer, the settlement funds shall be initially remitted by the acquirer to FCSB and subsequently consolidated into a single payment to be remitted by FCSB to me/us.



Authorised Signatory

Name:

Designation:

NRIC/Passport:

Date:

Company Stamp/Seal

(optional for sole-proprietor & partnership)

* CTOS services is provided by CTOS Data Systems Sdn Bhd

* MYCREDITINFO services is provided by Experian Information Services (M) Sdn Bhd

9 FOR OFFICE USE ONLY

Product ID:

MRA:

☐ Yes ☐ No

TPA (Acquirer):

Recommendation/Remark by TPA:

Agent Name/Code:

Date:

Company Registered Name												
Merchant Trading Name												
Company Registration No./NRIC							Registration Date:					
Type of Devices/ Payment Acceptance Solution		<input type="checkbox"/> mPOS <input type="checkbox"/> E-Commerce <input type="checkbox"/> Static QR Payment <input type="checkbox"/> EDC <input type="checkbox"/> MVT / SPL <input type="checkbox"/> Soundbox <input type="checkbox"/> VIS										
Charge option		<input type="checkbox"/> Standard Rate (%) <input type="checkbox"/> Fixed Rate (RM) <input type="checkbox"/> Both <input type="checkbox"/> Whichever Higher <input type="checkbox"/> Whichever Lower										
							(%)		(RM)			
POS Terminal Merchant Discount Rate (MDR) <ul style="list-style-type: none"> Credit Card Transactions Other Transactions 		Domestic Credit Card				DuitNow QR						
		Domestic Debit Card				DuitNow QR with LCA						
		Domestic Prepaid Card				Alipay+						
		On-Us				Request To Pay (RTP)						
		Foreign Card										
E-Commerce Merchant Discount Rate (MDR) <ul style="list-style-type: none"> Credit Card Transactions Other Transactions 		Domestic Credit Card				Alipay+						
		Domestic Debit Card				DuitNow QR						
		Domestic Prepaid Card				DuitNow QR with LCA						
		On-Us				Online Banking/Wallets (OBW)						
		Foreign Card				Online Banking/Wallets with LCA						
		Request To Pay (RTP)										
Mobile Virtual Terminal Merchant Discount Rate (MDR) <ul style="list-style-type: none"> Credit Card Transactions Other Transactions 		Domestic Credit Card				Alipay+						
		Domestic Debit Card				DuitNow QR						
		Domestic Prepaid Card				DuitNow QR with LCA						
		On-Us				Online Banking/Wallets (OBW)						
		Foreign Card				Online Banking/Wallets with LCA						
		Request To Pay (RTP)										
Visa Instalment Solutions (VIS)		Tenure (Months)		3	6	9	12	18	24	36		
HSBC Bank (M) (%)		Merchant funded option										
Ambank (M) (%)												
Standard Chartered Bank (M) (%)												
No of Terminals:				Terminal Model:								
No of Soundbox:				Soundbox Model & Serial No:								
No of SIM Card:				SIM Card Serial Number:								

Initials: _____

Terms and Conditions

1. The Merchant is, at all times, responsible for maintaining the POS terminal(s) & Soundbox(s) (**hereinafter “the Device”**) in good condition.
2. Unless otherwise stated, the Devices will have a one-year warranty starting from the activation date. The Merchant is responsible in keeping the SIM card active and/or in renewing its subscription with FCSB if provided by FCSB.
3. In the event that the Devices are lost, the Merchant will be required to apply for new Devices at the current pricing package applicable at the time of reapplication.
4. The POS terminal accepts only payments for your goods and services from DuitNow QR/Alipay/Alipay+, credit/ debit/prepaid cards under Visa and MasterCard. Using the Devices as a means of cash withdrawal or any illicit activities is strictly prohibited.
5. Unless expressly stated, the Devices do not support Easy Payment and/or Instalment Payment schemes.
6. In the event that no transactions are conducted for a period of six (6) consecutive months by the Merchant, FCSB reserves the rights to terminate the Merchant without prior notice.
7. The Merchant authorises and consents FCSB to verify any information provided by the Merchant, from whatever sources deemed fit by the latter, use, release or exchange such info, without further permission or consent from the Merchant.
8. The Merchant agrees to provide legal defence and indemnification and hold FCSB, its employees, directors, and agents are harmless from any losses, costs, claims, expenses, damages, causes of action, or demands, including but not limited to reasonable legal and accounting fees, arising from the Merchant's participation in this program and/or use of our services, as well as any breach of the Terms and Conditions. This paragraph's provisions will remain valid even after the termination of this contract, in whole or in part, for any reason.
9. The availability of IPP plans and their tenures are subject to the policies and marketing plan of respective issuer banks and may undergo changes without prior notice. The MDR mentioned above are subject to the prevailing fees imposed by Visa VIS program and IPP issuer bank, payment network interchange cost or FINEXUS` discretion, which may be changed from time to time.
10. Notwithstanding the abovementioned, the Merchant's participation in the electronic payment service is governed by the General Terms and Conditions accessible on FCSB's homepage (www.finexuscards.com).
11. By endorsing this Merchant Application Form, you explicitly consent to accepting FCSB's electronic payments acquiring services with all FCSB terms and conditions at all FCSB approved locations.
12. The Merchant commits to adhere to and abide by FCSB's Operating Policies and Procedures, subject to amendments notified by FCSB periodically.
13. The Merchant shall furnish FCSB with a comprehensive list comprising the names and addresses of all locations, and to provide regular updates to this list.
14. These terms and conditions becomes legally binding upon submission of the electronic payment charges to FCSB at any Merchant locations. In case of non-acceptance, the Merchant is to immediately notify FCSB and promptly, return all materials belonging to FCSB.
15. The Letter of Acceptance (LOA) will be emailed to the registered Merchant email address if there are changes to the Merchant Discount Rate (MDR).

I/We hereby confirm our agreement to the above mentioned terms and conditions by signing below.

Authorised signatory

Name:

Position:

Mobile:

Date:

Witness signatory

Name:

Position:

Mobile:

Date:

Company Stamp/Seal

(optional for sole-proprietor & partnership)

For Finexus Cards Sdn. Bhd. Only

Sales Rep. Name/No.:

Date: